



# Building a High-Reliability Organization: A Toolkit for Success

*HCPPro a division of BLR, Gary Sculli RN MSN ATP, Douglas E. Paull MD FACS FCCP CHSE*

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***Building a High-Reliability Organization: A Toolkit for Success* is a practical guide to becoming a high-reliability organization (HRO). HROs practice the highest standards of patient quality and prevent never events before they occur. In this first-of-its-kind book, written for real-world healthcare professionals on the front lines of patient safety, authors Gary L. Sculli, RN, MSN, ATP, and Douglas E. Paull, MD, FACS, FCCP, CHSE, take the concept of an HRO and break down what it means at the point of care. Through step-by-step instructions and a practical, straightforward approach, they demonstrate how your organization can ensure safe patient care, every day, for every patient.**

## **After reading this book, you will:**

- Possess a clear understanding of what constitutes high-reliability healthcare
- Be able to promote evidence-based, reliable methods to improve safety, including team training, fatigue management systems, and investment in patient safety infrastructure and technology
- Understand which elements and behaviors must be included in an overall plan to achieve high reliability at the front lines of care
- Become a transformational leader in your healthcare organization
- Be able to apply the principles of a fair and just culture to promote the reporting, discussion, and disclosure of adverse events

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