



Diversity and Public Administration: Theory, Issues, and Perspectives

Mitchell F. Rice

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Featuring all original chapters, this book presents a balanced, comprehensive overview of the policies and practices for achieving racial and ethnic diversity in public organizations, with a strong orientation toward improving diversity management in the public sector. The book can be used both as a main text and a supplementary text in classes that focus on diversity, diversity management, public administration and multiculturalism, diversity and public productivity, public service delivery and diverse populations, and public policy and changing demographics. This completely revised and updated edition includes six brand new chapters, expanding the book's coverage to include: Diversity Ideology in the United States; Managing Diversity in Communities, Workplaces, and Society; Managing Diversity: Moving Beyond Organizational Conflict; Institutional Racism, Diversity and Public Administration; Cultural Competency, Public Administration, and Public Service Delivery; Diversity Management and Cultural Competencies.

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